Subscription Policy

These Subscription Policies (the "Policies") govern the subscription service exclusively available to clients who have completed an assessment on IQBooster.org and/or WW IQ Test and/or Quick IQ Test and/or WW Personality Test, 16 Persons, IQ Pro or others, ("we," "us," or the "Company") for its brain training services. These Policies are an integral part of our Terms and Conditions and must be read together with any other terms and legal documents we may provide. By subscribing to or purchasing our plans, you acknowledge that you have read, understood and agree to be bound by these Policies. Unless you agree to these Policies, you are not authorized to purchase or use any subscription plan offered by IQ Booster.

1. Subscription Offerings and Fees

Availability. IQBooster is a premium brain-training service available only after you complete an assessment on one of our test sites, including WWIQTest.com, IQBooster.org, QuickIQTest.org, WWPersonalityTest.com, 16persons.com, IQPro.ai or other Company-operated test websites (collectively, the "Sites").

Paid Services. After you finish a test, we may offer (i) **One-Time Digital Items** (for example, Personality results, Detailed Report) and/or (ii) access to **IQBooster** as described below.

Fees. We reserve the right to charge fees, at our discretion, for any service provided via the Sites (including the Tests). **Current pricing, taxes and any applicable fees are displayed at checkout** and may also appear on a Pricing page. Prices for optional post-purchase offers (e.g., the Detailed Report) are **disclosed when presented**. Prices and promotions may vary by plan or offer.

Age requirement. The subscription service is offered only to individuals **18 years or older**. By subscribing, you represent that you meet this requirement.

1) One-Time Digital Items

Delivery is electronic—typically on-screen and/or by email to the address you provide. One-Time Digital Items are licensed for your **personal, non-commercial** use under our Terms.

2) IQBooster Access Types

Depending on availability, IQBooster may be offered in one or more of the following forms:

- Trial Access (7 days). Trial access may be included with your one-time purchase of IQ results/certificate. Unless you cancel before the trial ends, access converts to a paid, auto-renewing subscription on the cadence shown at checkout (monthly or every four (4) weeks), and recurring charges apply until canceled.
- **Fixed-Term Access (one-time fee).** Access for a defined term (e.g., three (3) months or another period shown at purchase). Access **expires** at the end of the stated term unless renewed or purchased again.
- Recurring Subscriptions. Auto-renewing plans that bill monthly or every four (4) weeks and automatically renew at the end of each billing cycle unless canceled.
- **Discounted/Promotional Trials.** Some subscription plans may begin with a discounted or promotional period. **Unless canceled before the end** of that period, the plan renews at the **standard rate and cadence** shown at checkout.

Your **selected plan, billing interval, and next charge date** are displayed at checkout and may also appear in your account or confirmation email.

3) Changes to Plans or Fees

We may modify plans, features, cadence, or pricing **prospectively**. If a change affects your active subscription, we will provide notice in advance; you may **cancel before** the change takes effect. Continued access after the effective date constitutes acceptance of the change.

Consent reminder (checkout). At checkout, you will see clear offer terms (plan, price, cadence, trial end/first charge date). By clicking "Start Trial" / "Subscribe," / "Get Access," you agree to an auto-renewing subscription that continues until canceled. Cancellation details are provided in the Cancellation section of these Policies.

2. Cancellation

2.1 How to Cancel

You can cancel **any time**:

- Self-serve: IQBooster → Settings → Billing → Cancel, or
- Email: from your account email to info@iqbooster.org.

The online cancellation process is at least as easy as sign-up and does not require calling or mailing us.

2.2 When Cancellation Takes Effect

Cancellation stops **future auto-renewals**. Your plan remains active **until the end of your current billing period**, and you'll retain access until that time.

- **Trials:** To avoid your first charge, cancel **before the trial ends** (the trial end / next charge date is shown at checkout and in your account).
- **Renewals:** To avoid the **next** renewal charge, submit your cancellation **before** the "Next charge date/time" shown in your account.

We'll email you a cancellation confirmation—please keep it for your records.

2.3 Refunds on Cancellation

We **do not provide pro-rata refunds** for any unused time in the current billing period, **unless required by law** (e.g., a verified duplicate charge or failure to deliver after successful payment). See **Payments & Refunds** in our Terms for details.

2.4 Reactivation

You can re-subscribe at any time by purchasing a new plan (pricing and terms in effect at that time will apply).

3. REFUND POLICY

3.1 General Non-Refundable Policy

Subscription fees are non-refundable, and no prorated refunds or credits are issued for partially used billing periods, unless required by applicable law or expressly stated in these Policies.

One-Time Digital Items (e.g., Personality results, detailed report) are non-refundable once delivered or made

available.

3.2 Exceptions We Honor

We will issue a refund where required by law or where we verify one of the following has occurred:

- Duplicate or erroneous charge (e.g., you were charged twice for the same period).
- **Non-delivery after successful payment** (you did not receive access/deliverables and our records confirm service was not provided).
- Fraudulent/unauthorized transaction (following our investigation and as permitted by law).

Note: If you believe one of the exceptions applies, please contact info@16personst.com with your order ID, email used at checkout, and a brief description.

3.3 United States

Fees for digital items and any elapsed subscription periods are **non-refundable**, **except if required by law** (e.g., verified duplicate charge or documented non-delivery after successful payment). **Cancellation only stops future renewals**; see **Cancellation** for timing.

3.4 Residents of the European Union (EU)

Pursuant to EU consumer rules, you may withdraw from a service agreement within fourteen (14) days of conclusion unless you requested or began immediate performance. By purchasing and accessing IQBooster (or receiving digital items immediately), you expressly consent to the start of services and acknowledge that once delivered, your right of withdrawal is lost. Where you withdraw within 14 days and the service has not been fully performed, we may deduct an amount proportionate to the service provided up to your withdrawal date as permitted by law.

3.5 Japan

Under the Consumer Contract Act, you may request a refund within eight (8) days of purchase if you have not used the service. If access has occurred, refunds generally apply only where the service was defective or not properly provided, in accordance with law.

3.6 South Korea

Under the **Act on the Consumer Protection in Electronic Commerce**, you may cancel **within seven (7) days** of the transaction **unless** you have accessed the service. If digital content has been provided or accessed, a refund may not be available **unless** the service was **defective** or **unavailable**.

3.7 How Refunds Are Issued

Approved refunds are processed to the **original payment method** (card or PayPal). Processing times vary by provider and bank. We may request reasonable information to verify eligibility and prevent fraud.

3.8 Chargebacks

If you initiate a chargeback, we may **suspend or limit access** while the dispute is pending. We may provide transaction and delivery records to your payment provider to help resolve the dispute. This does not limit any rights you may have under applicable law.

4. PAYMENT AND RENEWALS

4.1 Payment Processing

All subscription fees (including those for **trials converting to paid plans**) are charged **upfront** and are processed through our designated payment provider(s). You must ensure your payment information is accurate and updated, as failure to process a payment may result in **suspension or cancellation** of your subscription. By starting a trial or purchasing a recurring plan, you authorize recurring charges to your selected payment method on the cadence shown at checkout (monthly or every four (4) weeks) until you cancel.

Payment retries and updater. You authorize reasonable reattempts for failed payments and the use of cardnetwork account updater services to help keep your payment details current. Access may be suspended until payment is completed.

Taxes and currency. Prices may include/exclude VAT as displayed; **sales/use or other taxes** may be added where required. Your bank/payment provider may apply **FX rates or fees** we do not control.

4.2 Price Changes

We reserve the right to modify subscription fees at any time at our sole discretion. Changes apply prospectively. Reasonable efforts will be made to provide advance notice of any changes that affect your active plan. Your continued use of the subscription following the fee change constitutes your agreement to pay the modified fee; if you do not agree, you may cancel before the change takes effect.

4.3 Auto-Renewals & Trial Conversion

Subscriptions auto-renew at the end of each billing cycle (monthly or every four (4) weeks) until canceled. Trials convert to paid at the end of the stated trial (e.g., 7 days) unless you cancel before the trial ends. Your next charge date is displayed at checkout and/or in your account, and we send a post-purchase acknowledgment email confirming your plan, price, cadence, next charge date, and how to cancel.

4.4 Cancellation Timing

To avoid the next charge, cancel before the "Next charge date/time" shown in your account. Cancellation takes effect at the end of the current billing period; access continues until then. No prorated refunds are provided for partial periods unless required by law (see Refund Policy).

5. DISCLAIMER OF WARRANTIES & LIMITATION OF LIABILITY

Important notice (purpose only).

IQBooster subscription services are provided solely for personal enrichment and entertainment. They are not medical, psychological, or clinical tools and must not be used for diagnosis, treatment, or any health-related decision.

As-is; no warranties.

To the fullest extent permitted by law, the subscription services (and any content therein) are provided "as is," "as available," and "with all faults." We do not make any warranties—express, implied, or statutory—including merchantability, fitness for a particular purpose, non-infringement, or that the services will be uninterrupted, error-free, secure, or free of harmful components.

Limitation of liability.

To the maximum extent permitted by law, our total aggregate liability for any claims arising out of or relating to these Policies or the subscription services—regardless of the theory of liability (contract, tort, strict liability, or otherwise)—will not exceed the amount you actually paid for the then-current subscription period, or USD \$1, whichever is greater.

Exclusions of certain damages.

To the maximum extent permitted by law, we are not liable for any indirect, incidental, special, consequential, exemplary, or punitive damages, including lost profits, lost data, business interruption, or loss of goodwill, even if advised of the possibility of such damages and even if a remedy fails of its essential purpose.

Consumer-law safeguard.

Some jurisdictions do not allow certain disclaimers or limitations. In those places, the above terms apply only to the extent permitted by applicable law. Nothing in this Section limits any non-waivable consumer rights you may have.

6. CHANGES TO THESE POLICIES

We may amend or update these Policies from time to time to reflect changes in our practices, the Services, or applicable law. The **"Last Updated"** date at the top of this document shows when they were most recently revised.

Notice of material changes. For material updates, we will make reasonable efforts to provide notice (e.g., a clear notice on our Website and/or an email to the address associated with your account, when feasible).

When changes take effect.

- Unless stated otherwise in the notice or required by law, material changes take effect on the date specified in the notice (or, if no date is specified, upon posting).
- Updates made to address legal, regulatory, security, or operational needs may take effect immediately where permitted by law.

Your choices. If you do not agree to the updated Policies, you should cancel your subscription before the effective date of the change (see Cancellation). Your continued use of the subscription after the effective date constitutes your acceptance of the updated Policies.

Prospective application. Changes apply prospectively and do not alter rights or obligations relating to periods before the effective date.

7. CONTACT US

If you have any questions, concerns, or wish to exercise any of your rights under these Policies, please contact us at **info@iqbooster.org**.

We will make commercially reasonable efforts to respond to you in a timely manner and address any concerns you may have about these Policies or your subscription.

By subscribing to any IQBooster plan, you acknowledge that you have read and understood these Subscription Policies, agree to be bound by them, and that they form an integral part of our Terms and Conditions. If you do not agree to these Policies, please do not purchase or continue to use any IQBooster subscription.

Last Revised: 21.10.2025

* Our content is offered in multiple languages through a combination of human and AI-assisted translation. While we make every effort to ensure accuracy, the English version is the official and legally binding text.